

Support

To view the Support screen, click **Support** from the left panel.



User Guide

Contact Us

Select reason:

Support - FRI



Message:

Attachment:

Choose File no file selected

Submit

The Support screen is designed to get you help in the event you run across any issue while using the FRI^{PRO} application.

Click on the **User Guide** icon to access help center for FRMSc's web application. If you are not able to find the answer you were looking for in the help center, use the contact us form to submit your query. Lets take a look at how to submit for help.

General

Use this option for general query about FRMSc's web application or model.

1. Using the **Select reason** dropdown, select **General**
2. In the **Message** box, provide a detailed description of the issue you are facing.
3. Use the **Attachment** upload feature to include supporting files or images that will help explain and resolve your issue more quickly.
4. Click **Submit**

FRI^{PRO}

Use this option for specific query about the FRI^{PRO} web application.

1. Using the **Select reason** dropdown, select **Support - FRI**
2. In the **Message** box, provide a detailed description of the issue you are facing.
3. Use the **Attachment** upload feature to include supporting files or images that will help explain and resolve your issue more quickly.
4. Click **Submit**

FRI^{PRO} Upload API

Use this option for specific query about the FRI^{PRO} Upload API.

1. Using the **Select reason** dropdown, select **Support - FRI UPLOAD API**
2. In the **Message** box, provide a detailed description of the issue you are facing.
3. Use the **Attachment** upload feature to include supporting files or images that will help explain and resolve your issue more quickly.
4. Click **Submit**

FRI^{PRO} Swift API

Use this option for specific query about the FRI^{PRO} Swift API.

1. Using the **Select reason** dropdown, select **Support - FRI SWIFT API**
2. In the **Message** box, provide a detailed description of the issue you are facing.
3. Use the **Attachment** upload feature to include supporting files or images that will help explain and resolve your issue more quickly.
4. Click **Submit**