

FAQs

Using the models

? Why are my scores different from what I've seen before? >

? What is the Duty risk metric? >

? What are the default Cabin Crew ULR Sleep Patterns in CARE? >

? What are job attention and job workload? >

? Can I use SAFE & CARE for ground crew? >

? What options do I have for shift workers and ground crew? >

Using the application

? The performance of the application is not great. >

? I don't see a button to add activity through UI. >

? When uploading duty and activity, I get errors, but I don't see how to resolve them. >

? Why can't I unlock a Roster? >

? What is sharing rosters? >

? I've got existing Excel/CSV roster data, can I still upload them into the upgraded SAFE? >

Using the APIs

 **How do I connect to the API?**



 **Why aren't I getting fatigue scores back into my Crew Management software?**

